

Tarun Bulchandani

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PROFESSIONAL SUMMARY

Architecture leader with 20+ years delivering large-scale transformation across regulated, global organisations: Nestlé (global SAP S/4HANA rollout), Aviva (EA governance across global financial-services markets) and Sonnedix (S/4HANA Public Cloud, Salesforce Energy & Utilities, end-to-end customer management platform). Built the Sonnedix Enterprise Architecture function from zero, including operating model, governance board, ADR framework and architectural guardrails across 100+ applications. Authored Sonnedix's first business capability model and value streams across Meter-to-Cash and Customer Management. Strong commercial track record across vendor strategy and licensing with SAP, Salesforce, Palantir and major cloud providers. Increasing focus on AI-native enterprise systems.

CORE COMPETENCIES

Enterprise Architecture & Operating Models

Large-Scale Transformation

Business Capability Modelling

Architecture Governance & ADRs

SAP S/4HANA & Salesforce

Vendor Strategy & Licensing

Cloud, Data & Integration

AI Systems & Enterprise AI

WORK EXPERIENCE

Sonnedix

Jun 2023 - Present

Head of Architecture, London, UK

- **Built the EA function from zero:** Operating model, charter, governance board, ADR framework and architecture community of practice. Embedded architecture into investment decision-making and quarterly portfolio governance.
- **Architectural control at scale:** Enabled delivery across 100+ applications with consistent architectural guardrails. Trusted advisor to senior leadership on technology strategy and investment.
- **Business architecture and capability-led planning:** Authored Sonnedix's first enterprise business capability model; led value stream mapping across Meter-to-Cash and Customer Management. Connected capabilities to portfolio, technology investment and roadmap across Finance, Commercial, Growth and Engineering.
- **Enterprise platforms and transformation delivery:** Led architecture for SAP S/4HANA Public Cloud and Salesforce Energy & Utilities CRM. Delivered Sonnedix's first end-to-end customer management platform; defined enterprise integration, data and process architecture.
- **Vendor and commercial leadership:** Led engagement with SAP, Salesforce, Palantir and major cloud providers across vendor strategy, contract negotiation, licensing decisions and portfolio rationalisation.
- **Architecture governance:** Established Architecture Governance Board and ADR-based decision framework; defined architecture principles, standards and reference architectures. Embedded architectural review into delivery without slowing teams down.
- **Digital Lab, innovation and emerging AI:** Led Digital Lab function from concept through to production adoption. Increasingly applying GenAI, RAG and agentic workflows to enterprise systems.

Noesys Ltd.

Jan 2022 - Jun 2023

Head of Architecture, London, UK

- Designed enterprise and solution architectures across SAP, cloud and integration landscapes for transformation programmes.
- Advised C-suite stakeholders on technology strategy, operating models and transformation roadmaps.
- Delivered architecture across complex multi-system environments including ERP, CRM and data platforms.

Aviva

Jan 2019 - Jan 2022

Architecture Governance Lead, London, UK

- Built and led the global enterprise architecture governance function for a financial-services group operating across multiple regulated markets.
- Defined architecture standards, policies and operating model under heavy regulatory scrutiny.
- Drove application estate rationalisation across the global portfolio, retiring duplicate platforms and improving architectural control, delivering an estimated \$30M in cost savings over 3 years.
- Managed budgets covering EA tooling, portfolio management and architecture research; embedded architecture as a control function inside investment governance.

Senior Enterprise Architect, Vevey, Switzerland

- Led architecture for one of the world's largest global SAP S/4HANA transformations.
- Defined enterprise technology roadmaps and target architectures across global markets.
- Coordinated multi-team delivery across applications, integration and infrastructure within a complex multi-region operating model.

Earlier Career

Pre-2015

Background in enterprise systems consultancy and SAP implementation across UK and international engagements, including a \$350M+ multi-platform programme (SAP, billing and customer systems) at a major UK energy and utilities group. Programming roots include designing and building a full lifecycle billing system for a digital telephone exchange, covering systems architecture, data design and application development.

SELECTED PROJECTS

Sonnedix Enterprise Architecture Function

Built the EA function from zero: operating model, governance board, ADR framework and architectural guardrails across 100+ applications in a global renewable-energy portfolio.

Sonnedix Customer Management Platform

First end-to-end customer platform integrating SAP S/4HANA Public Cloud with Salesforce Energy & Utilities CRM. Defined enterprise integration, data and process architecture across the renewable-energy operating model.

Business Capability Model and Value Streams

Authored Sonnedix's first enterprise business capability model and Meter-to-Cash / Customer Management value streams. Now the backbone of capability-led planning across Finance, Commercial, Growth and Engineering.

Meridian: Sonnedix's Internal AI-Native EA Platform

Architected and delivered Sonnedix's internal AI-native enterprise architecture platform, consolidating the application portfolio, capability model, PMO initiatives, value streams, the Central Application and Vendor Approval System governance workflow and an AI assistant into a single pane of glass. Replaced Ardoq, Smartsheet PMO registers and manual capability and compliance spreadsheets with one query-able system. Built on Next.js 15, PostgreSQL on Azure and Microsoft Entra ID SSO, with a Gemini-powered conversational assistant operating over full portfolio context. Eliminated approximately \$100K+/year in commercial EA tooling licences and established Sonnedix's first single source of truth for enterprise architecture.

Nestlé Global ERP Transformation

Senior architect on the global SAP S/4HANA rollout, a CHF 350M+ programme. Defined enterprise technology roadmaps and target architectures across multiple global markets.

EDUCATION

MSc equivalent in Information Technology

CERTIFICATIONS

TOGAF Certified · AWS Cloud Practitioner · Microsoft Azure Fundamentals · SAP Certified Technology Associate

SKILLS

Enterprise Platforms: SAP S/4HANA ERP (Public Cloud and ECC), Salesforce CRM (Energy & Utilities, Sales & Service Cloud).

Cloud and Data: AWS, Microsoft Azure, SAP RISE, Snowflake, Palantir, integration architectures.

Integration and Architecture: API-led integration, event-driven architecture, distributed systems, enterprise data and application architecture.

Architecture Tooling: Ardoq, LeanIX, Avolution ABACUS, Jira, Confluence, portfolio management platforms.

AI and LLM (emerging): GenAI / LLM architecture patterns, Retrieval-Augmented Generation (RAG), agentic workflows, model evaluation and guardrails.

Web and Application Stack: Next.js, React, Node.js, TypeScript, REST and GraphQL APIs, microservices, Docker, Kubernetes, CI/CD pipelines, PostgreSQL.

Vendor Ecosystem: SAP, Salesforce, Palantir, hyperscale cloud providers and system integrators across strategy, negotiation and licensing.